



Lemonade Agency B.V.

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MANAGEMENT BOARD

Ron Voortman

Chairman

Ori Hanani

Deputy Chairman

Emmanuelle Barralis

Member

SUPERVISORY AUTHORITY

Autoriteit Financiële Markten (AFM)

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Netherlands

Lemonade Agency B.V. is under the supervision of the Dutch Market Authority (*Autoriteit Financiële Markten, AFM*) with registration number 12047085 and operates in Germany under the European Freedom of Services (FoS) regime.

AGENCY

Lemonade Insurance N.V. has appointed Lemonade Agency B.V. as its agent, authorised to conclude contracts of insurance in the name of Lemonade Insurance N.V., to answer questions in regard to Lemonade insurance contracts and to provide other services in connection with Lemonade's insurance activities. When you buy an insurance product through the Lemonade App or website in Germany, it is sold by Lemonade Agency B.V., which receives a service fee from Lemonade Insurance N.V. on the basis of a percentage of the gross written premium for the insurance policies sold and serviced. Employees of Lemonade Agency B.V. and of Lemonade Insurance N.V. are paid a base salary and may be entitled to more on the basis of the performance of the Lemonade Group as a whole and at all times subject to regulatory limits. We do not pay our employees on the basis of commission.

DISPUTE RESOLUTION

If you have a complaint that cannot be resolved with our services, you can contact the relevant Alternative Dispute Resolution body:

Versicherungsombudsmann e.V.

Postfach 080632

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Germany

www.versicherungsombudsmann.de