

Lemonade

Lemonade Insurance N.V.

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CHAMBER OF COMMERCE

Nr. 73227420

BOARD OF DIRECTORS

Daniel Schreiber, Ron Voortman, and Emmanuelle Barralis

RELEVANT SUPERVISORY AUTHORITIES

The Bank of England, Prudential Regulation Authority (PRA)

Threadneedle Street, London

EC2R 8AH

United Kingdom

Lemonade Insurance N.V. is authorised and regulated by De Nederlandsche Bank, deemed authorised by the Prudential Regulation Authority and subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority.

The nature and extent of consumer protections may differ from those for firms based in the UK. Details of the Temporary Permissions Regime, which allows EEA-based firms to operate in the UK for a limited period while seeking full authorisation, are available on the Financial Conduct Authority's website.

Lemonade Insurance N.V. has appointed Lemonade Agency B.V. as its agent, authorised to conclude contracts of insurance in the name of Lemonade Insurance N.V., to answer questions in regard to Lemonade insurance contracts and to provide other services in connection with Lemonade's insurance activities. When you buy an insurance product through the Lemonade App or website it is sold by Lemonade Agency B.V. which receives a service fee from Lemonade Insurance N.V. on the basis of a percentage of the gross written premium for the insurance policies sold and serviced. Employees of Lemonade Agency B.V. and of Lemonade Insurance N.V. are paid a base salary and may be entitled to more on the basis of the performance of the Lemonade Group as a whole and at all times subject to regulatory limits. We do not pay our employees on the basis of commission.

ONLINE DISPUTE RESOLUTION

The Financial Ombudsman Service (FOS) is an independent dispute resolution organisation. If you are unable to resolve a complaint you have with us, you can contact the FOS on Tel: **0300 1239 123** or **0800 0234 567**.

Further information can be found at: <https://www.financial-ombudsman.org.uk>