



# Lemonade Insurance N.V., UK Branch

51 Eastcheap, London, EC3M 1DT

## PHONE NUMBER

0800 0668531

## EMAIL

[helpuk@lemonade.com](mailto:helpuk@lemonade.com)

## INTERNET

<https://www.lemonade.com/uk>

## COMPANIES HOUSE

BR025196

## FINANCIAL SERVICES REGISTER

846181

## HEAD OF OVERSEAS BRANCH

Sarvesh Ramachandran

## RELEVANT SUPERVISORY AUTHORITIES

The Bank of England, Prudential

Regulation Authority (PRA)

Threadneedle Street, London

EC2R 8AH

United Kingdom

Lemonade Insurance N.V., UK Branch with address at 51 Eastcheap, London, EC3M 1DT, is the UK establishment of Lemonade Insurance N.V. a public limited liability company registered with the Dutch chamber of commerce (Kamer van Koophandel) with registration number 73227420 and registered address at Spuistraat 112A, 1012 VA Amsterdam, the Netherlands. Lemonade Insurance N.V. is licensed as an insurance company by De Nederlandsche Bank in the Netherlands (R162036). Authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request.

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Lemonade Insurance N.V. has appointed Lemonade Agency B.V. (acting through its UK branch establishment Lemonade Agency B.V., UK Branch) as its agent, authorised to conclude contracts of insurance in the name of Lemonade Insurance N.V., to answer questions in regard to Lemonade insurance contracts and to provide other services in connection with Lemonade's insurance activities. When you buy an insurance product through the Lemonade App or website in the UK it is sold by Lemonade Agency B.V., UK Branch which receives a service fee from Lemonade Insurance N.V. on the basis of a percentage of the gross written premium for the insurance policies sold and serviced. Employees of Lemonade Agency B.V. and of Lemonade Insurance N.V. are paid a base salary and may be entitled to more on the basis of the performance of the Lemonade Group as a whole and at all times subject to regulatory limits. We do not pay our employees on the basis of commission.

#### **ONLINE DISPUTE RESOLUTION**

The Financial Ombudsman Service (FOS) is an independent dispute resolution organisation. If you are unable to resolve a complaint you have with us, you can contact the FOS on Tel: 0300 1239 123 or 0800 0234 567. Further information can be found at: <https://www.financial-ombudsman.org.uk>